



## Rain Policy

At **Monarch Maintenance**, our mission is to provide reliable, high-quality lawn care services with a focus on professionalism, consistency, and customer satisfaction. While we pride ourselves on maintaining dependable service schedules, **weather conditions – particularly heavy or sustained rainfall – can occasionally impact our ability to perform scheduled maintenance.**

This Rain Policy is intended to provide clarity on how we handle service interruptions due to inclement weather and to assure you that we remain fully committed to the care and appearance of your lawn.

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### Why We Do Not Mow in the Rain

Although it may seem practical to mow in the rain to stay on schedule, **doing so can result in significant and sometimes lasting damage to your lawn.** For this reason, Monarch Maintenance strictly avoids mowing during or immediately after heavy rain. The following are key factors behind this policy:

#### 1. Lawn Health and Soil Integrity

- **Soil Compaction:** Mowers are heavy equipment. When used on wet or saturated soil, they can compress the ground, which reduces airflow and impairs water absorption. This compaction restricts root development and weakens the overall health of your lawn.
- **Rutting and Surface Damage:** Wet ground is more prone to deep tire marks and uneven ruts, which not only harm the aesthetic of your lawn but can also be difficult and costly to repair.

## 2. Grass Blade Damage

- **Tearing Instead of Cutting:** Wet grass tends to bend under the mower rather than stand up straight. This leads to blades being torn instead of cleanly cut, leaving frayed edges that are more susceptible to disease and discoloration.

## 3. Increased Risk of Fungal Disease

- **Clumping of Wet Clippings:** When grass is cut wet, clippings often clump together and sit heavily on the lawn. This can block sunlight and trap moisture, creating ideal conditions for mold, mildew, and fungal infections.

## 4. Operator Safety and Equipment Protection

- **Safety Hazards:** Slippery conditions increase the risk of injury to our crew members during operation and handling of equipment.
- **Accelerated Wear and Corrosion:** Rain and moisture can cause blades to dull more

quickly and lead to rust or electrical issues in equipment, compromising future service quality and reliability.

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## What You Can Expect From Us

In the event that your scheduled service is delayed due to weather, **we will resume service as soon as conditions allow for safe and effective mowing**. We actively monitor weather patterns and drying conditions to make informed scheduling decisions and minimize disruption.

When we return after a rain delay, we will:

- Assess the condition and growth of your lawn.
- Perform all necessary mowing, edging, and trimming, even if additional time or passes are required due to increased growth.
- Ensure clippings are managed properly and no visible signs of delay are left behind.

You can trust that we will **never rush or cut corners** just to stay on schedule. We take pride in the appearance and health of your property and will always go the extra mile to ensure your lawn meets the highest standards.

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## Our Commitment to You

We understand that schedule changes can be inconvenient, but your lawn's long-term health is

always our top priority. Our rain policy is designed not only to protect your investment but also to ensure that we deliver the consistent, professional service that defines Monarch Maintenance.

Thank you for your understanding and continued trust in us. If you ever have questions about scheduling or service quality, we welcome your call or message at any time.

— *The Monarch Maintenance Team*